



FairPoint Communications Relies on ENPRO's Trustworthy Service

ENPRO Part of Environmental Manager's Toolbox



FairPoint Communications, based in Charlotte, North Carolina, is a leading provider of a full range of communications services to residential and business customers including: local and long distance voice, data, Internet, television and broadband services. FairPoint operates 32 local exchange companies in 18 states, with approximately 1.6 million access line equivalents. The company's Environmental Manager, Scott Allocca, has the demanding task of managing all emergency response, remediation and hazardous waste disposal issues across Maine, New Hampshire, and Vermont. His job includes overseeing so many employees and areas that it is the embodiment of the truism, "you cannot be in two places at once." Scott is grateful to have found ENPRO, with whom he works on a daily basis, and he has come to think of ENPRO employees as a part of his team.

Scott credits his career growth at FairPoint in part to the reliable work of ENPRO. On a steady basis, he has found that with only one phone call to an ENPRO representative, he can rest assured that any job he assigns will be quickly resolved. Mr. Allocca took a few minutes to share his thoughts on the various service lines ENPRO is providing for FairPoint and his overall experience with ENPRO.

What services did ENPRO provide to you?

Our company's 37 fleet garages generate waste on a regular basis, which must be removed and disposed of in compliance with all local state and federal regulations. No matter what the task, ENPRO is prepared to handle the situation with a thorough, high quality level of service. Everything from hydraulic fluid spills from fleet vehicles to large remediation projects are handled in a timely, professional manner. You name it, they do it.

What were the most positive aspects of your experience with ENPRO?

In the past I have trusted ENPRO with many projects. I trust them to take care of any environmental issues I have across Maine, New Hampshire, and Vermont. The company remains proactive throughout the entire process, works in a timely manner and is always cost-conscious on our behalf.

How did you find the overall experience of working with ENPRO?

I trust them to take care of any issue I may have and am confident they will get the job done. I believe the quality and level of their service has made them the most trustworthy hazardous waste disposal company in the area—I wish they were in the other 15 states we operate in. They are where I need them to be, when I need them to be there. There is no other choice for FairPoint; it's always going to be ENPRO.

Services Provided

- Removal and cleaning of underground storage tanks
- UST/ Leak detection system maintenance and installation
- Emergency response
 - Vehicle-related spills
 - Emergency battery removal from Uninterruptible Power Supply (UPS) systems
- Dispose of waste material generated in fleet maintenance garages
- Floor trench maintenance and cleaning
- Catch basin maintenance and cleaning
- Site investigation support, including Direct Push drilling services